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Media and Interested Parties

County changing emergency notification system; Public encouraged to enroll

On Sept. 1, Clackamas County will upgrade how it communicates with residents during times of disaster by replacing its emergency notification software system.

All residents are urged to enroll, or re-enroll, at <https://www.clackamas.us/publicalerts>

By providing contact information, county residents can opt-in to receive critical emergency messaging via email, phone call, and text during times of disasters. Important messages that could be relayed include notices to evacuate, shelter-in-place, shelter locations, and other extremely important information.

“This new system – #ClackCo Public Alerts – will allow us to utilize Wireless Emergency Alerts and integrate the Emergency Alert System for critical life safety messages,” stated Disaster Management Director Nancy Bush.

The county will not use any registered #ClackCo Public Alerts contact information for anything other than these emergency notifications.

All residents are strongly encouraged to enroll in this new system. Those residents enrolled in the previous system – the Clackamas County Emergency Notification System, or CCENS – must re-enroll themselves in the new system in order to receive future messages.

Previously, residents of Lake Oswego and Milwaukie signed up for emergency notifications from their city’s respective emergency departments. Those cities have now partnered with Clackamas County to have a countywide system.

#ClackCo Public Alerts is part of the larger Public Alerts coordination website (www.publicalerts.org), which is used throughout the Portland-Vancouver metropolitan area to provide public safety, road, weather, and other urgent information.

The county’s Disaster Management Department uses a countywide approach to minimize the impact of natural and human-caused incidents. Department staff identify hazards, develop emergency and mitigation plans, coordinate response activities and train incident personnel. More information can be found at www.clackamas.us/dm.

For more information, members of the media and public may contact Outreach and Technology Coordinator Jamie Poole via jpoole@clackamas.us or 503-655-8838.